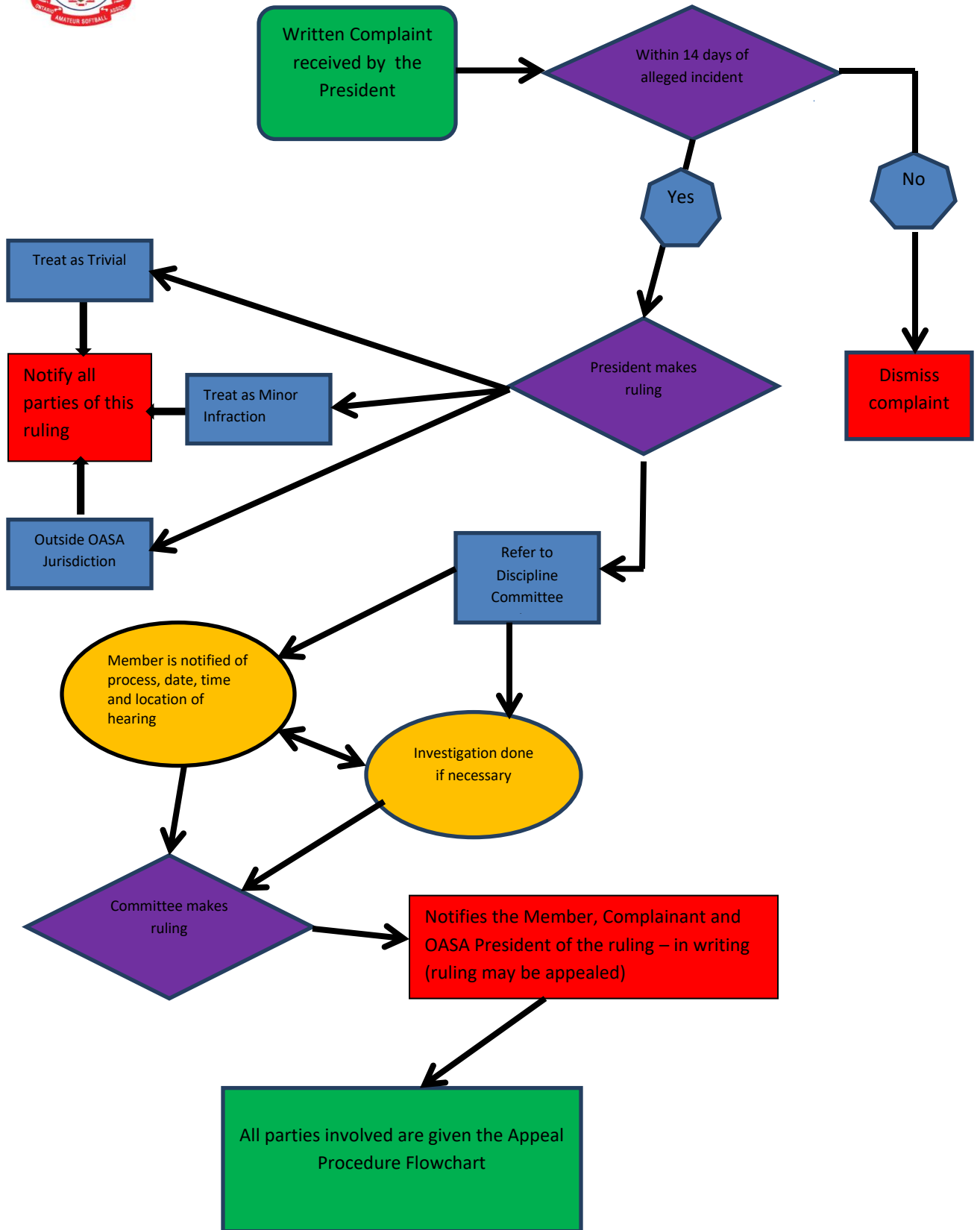




## Complaint Procedure Flow Chart



Policy Name: Complaint Procedure Flow Chart CCPFC 002

Version Date: February 10, 2023

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